Connecting Communities for 15 Years

Impact Report 2018

PANGAEA
INTERNET AT THE SPEED OF LIGHT

PANGAEA Internet Selected to be Primary Broadband Service Provider for FEI World Equestrian Games

"We were thrilled to play such an important role in the World Equestrian Games held Sept. 11-23 at the Tryon International Equestrian Center in Tryon, NC," said Ron Walters, Executive Director of PANGAEA Internet. "The games brought unmatched excitement and opportunity to our area and showcased the region to worldwide visitors."

The FEI World Equestrian Games, held every four years in the middle of the Olympic cycle, is one of the largest events on the global sporting calendar, combining eight equestrian World Championship-caliber events in one location. This year's competition marked the eighth edition of the games and the second time they have been held in North America.

"In preparation for the bandwidth demand of the games, PANGAEA increased our network capacity by a factor of 10 for the month of September," said Ken Griffin, PANGAEA Internet's Operations Director.

The event was potentially the largest sporting event in North Carolina history:

- 220,000-225,000 spectators over 13 days
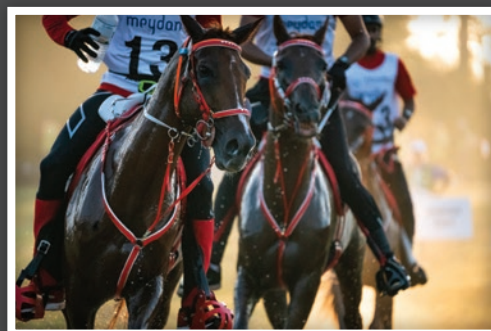- 68 countries represented
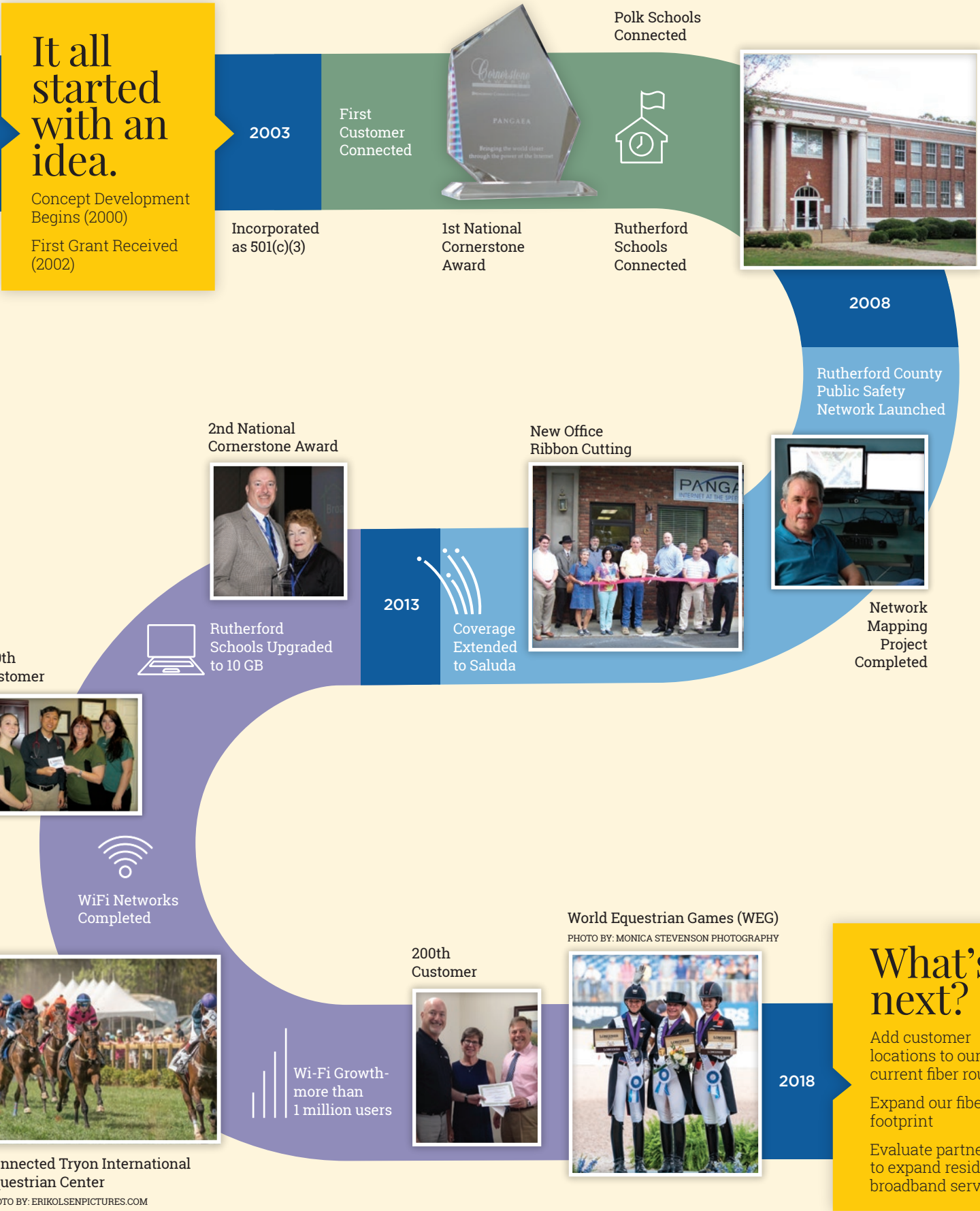- 723 athletes
- 727 horses
- 1,700 volunteers
- 1,000 members of the media

PHOTOS BY: MONICA STEVENSON PHOTOGRAPHY

PANGAEA Impact Report 2018
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It all started with an idea.

Concept Development Begins (2000)

First Grant Received (2002)

2003

Incorporated as 501(c)(3)

First Customer Connected

1st National Cornerstone Award

Polk Schools Connected

Rutherford Schools Connected

2008

Rutherford County Public Safety Network Launched

2nd National Cornerstone Award

New Office Ribbon Cutting

Network Mapping Project Completed

2013

Rutherford Schools Upgraded to 10 GB

Coverage Extended to Saluda

100th Customer

WiFi Networks Completed

Connected Tryon International Equestrian Center

PHOTO BY: ERIKOLSENPICTURES.COM

Wi-Fi Growth- more than 1 million users

200th Customer

World Equestrian Games (WEG)
PHOTO BY: MONICA STEVENSON PHOTOGRAPHY

2018

What's next?

- Add customer locations to our current fiber route
- Expand our fiber footprint
- Evaluate partnerships to expand residential broadband service

CUSTOMER SATISFACTION

Extremely reliable and consistent
Tim Barth, Columbus Town Manager

Fastest speed, very reliable
Dr. Jeffrey Viar, Foothills Medical Associates

Cannot recommend PANGAEA enough
Tim Marsh, First Baptist Church of Rutherfordton

Allowed our business to thrive
Dana Conner, Conner Computer Consultants, Inc.

We love our partnership with PANGAEA
Jason Drum, Cliffside Restoration Company, LLC

Feels like a group of friends
Richard Routh, Victorum, Inc.

Came thru when others couldn't
Jason Reynolds, Pay-Tel Communications, Inc.

Service that is crucial to government needs
Marche Pittman, Polk County Manager

Switching to PANGAEA should be a no-brainer
Lonnie Raber, Gospel Express Ministries

We love PANGAEA
Cindy Andrews, King Law Offices

PANGAEA has been a Godsend
Lisbeth Cooper, CooperRiis Healing Center

We love PANGAEA. We love the speed.
Ryan Rogalski, Sotheby's International Realty

The most reliable and fastest connection in our area
David Swain, Allrail, Inc.

Many happy PANGAEA people at White Oak
Kally Dotson, White Oak of Rutherfordton

No dropped service, so much faster!
Melody Levi, Dr. Steve Edney Orthodontics

I love PANGAEA!
Betty Anne Foster, Tryon Therapeutic Massage

8 years and zero interruptions
Tom Roberson, City Computer

A top shelf internet service provider
Matt Bright, Bright Asset Management, Forest City, NC

PANGAEA changed the way we do business
Kevin Johnson, Wayne Wire Die Co.

Never had internet downtime
Samuel Staton, Staton CPA, P.C.

Down time just doesn't happen
Chuck Haynes, Carolina Insurance

How would you rate your overall satisfaction with PANGAEA

80%
70%
60%
50%
40%
30%
20%
10%
0%

Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied

Meet PANGAEA

Mission
To deliver affordable, reliable connectivity and services for our region that will enhance economic development, improve the quality of life, and create a broad platform of innovation enabling underserved areas.

PANGAEA
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